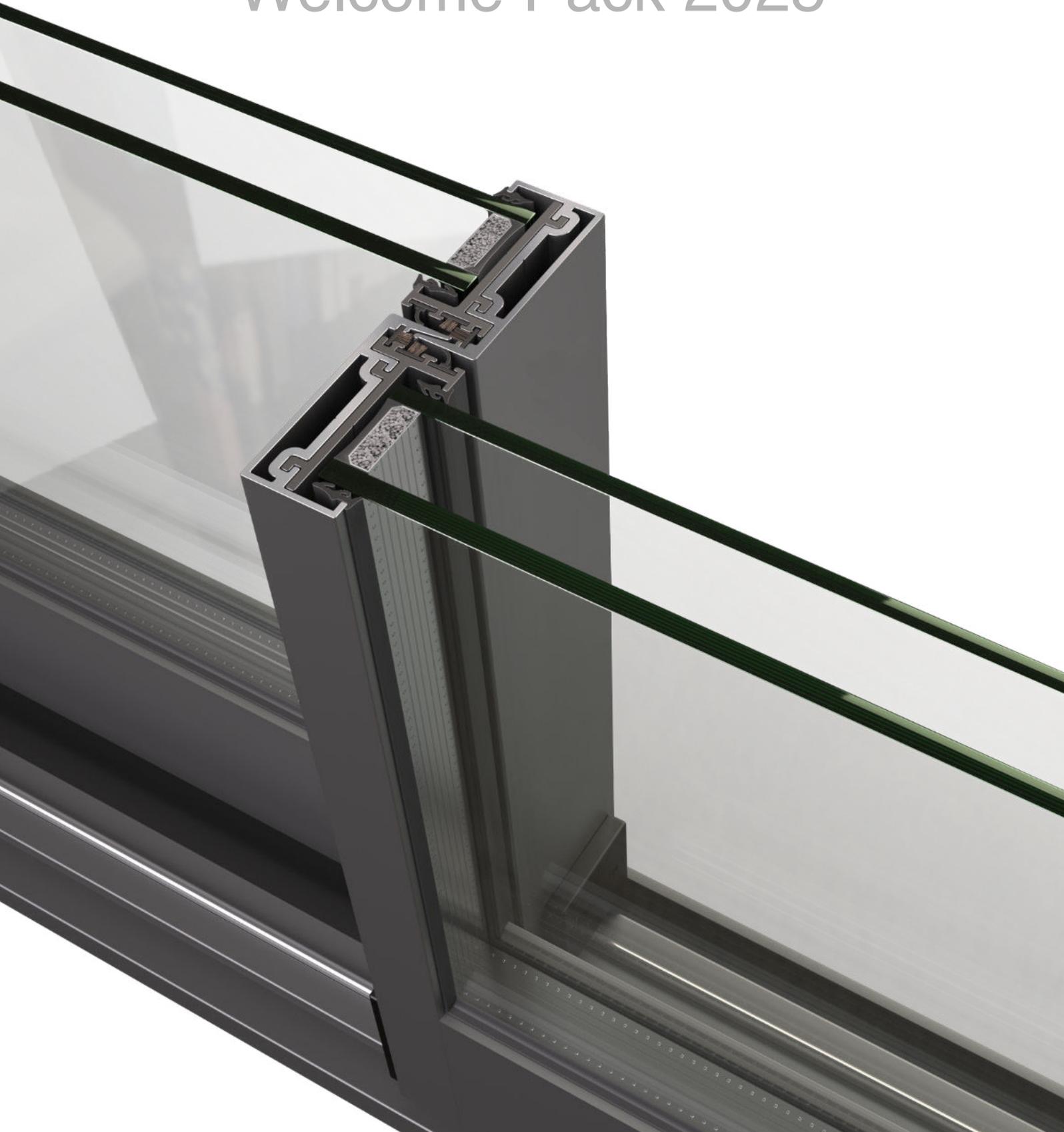


sliders uk
DOORS AND WINDOWS

Welcome Pack 2025

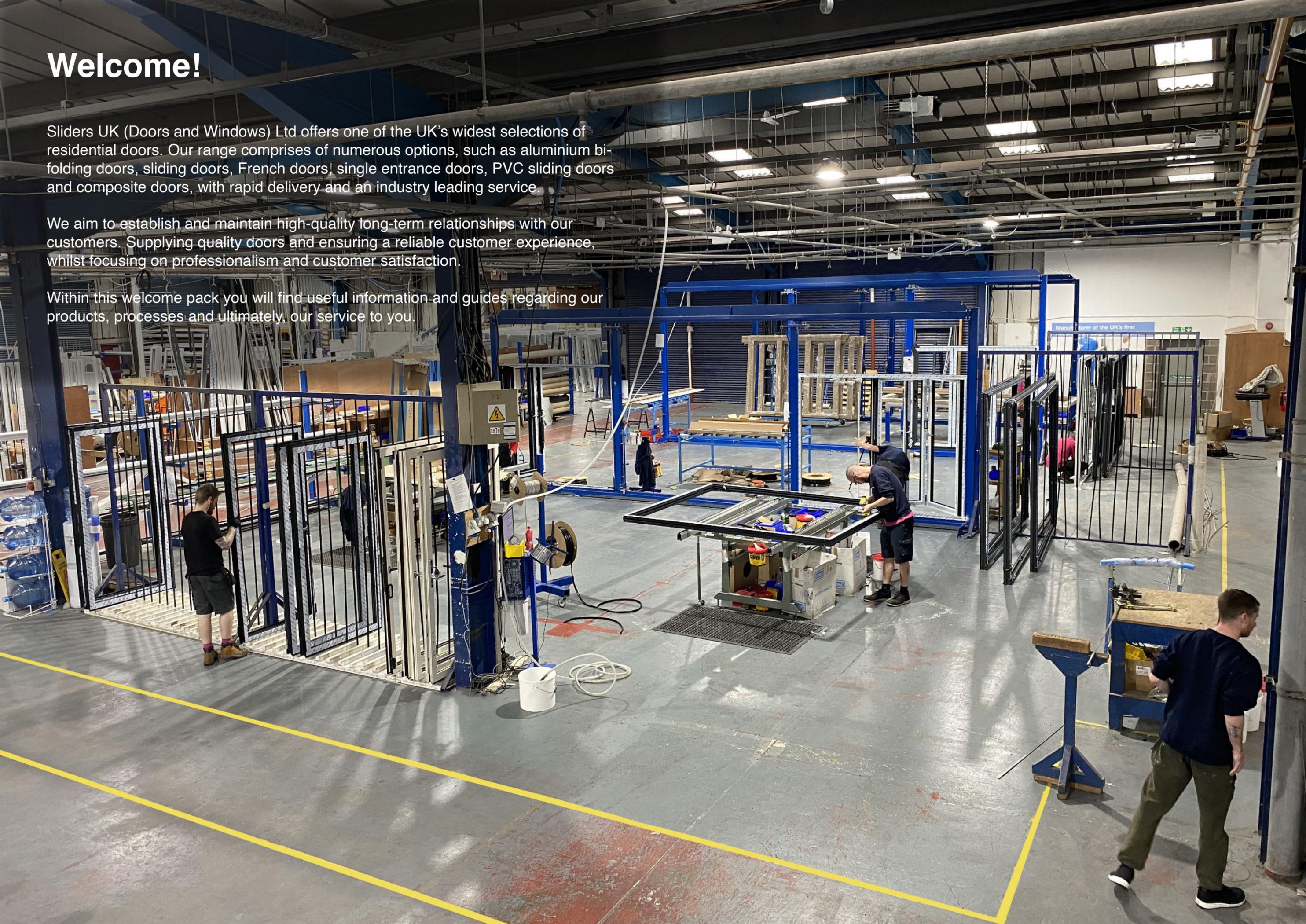


Welcome!

Sliders UK (Doors and Windows) Ltd offers one of the UK's widest selections of residential doors. Our range comprises of numerous options, such as aluminium bi-folding doors, sliding doors, French doors, single entrance doors, PVC sliding doors and composite doors, with rapid delivery and an industry leading service.

We aim to establish and maintain high-quality long-term relationships with our customers. Supplying quality doors and ensuring a reliable customer experience, whilst focusing on professionalism and customer satisfaction.

Within this welcome pack you will find useful information and guides regarding our products, processes and ultimately, our service to you.



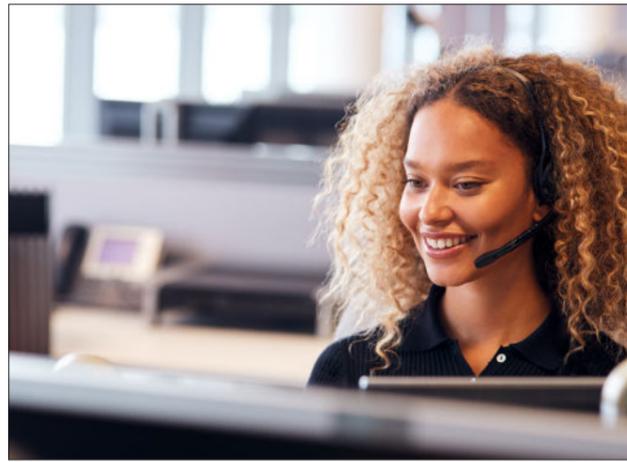
Contact Details

Sliders UK (Doors and Windows) Ltd
Unit 232 Oldfield Road
Walton Summit
Bamber Bridge
Lancashire
PR5 8BG

www.sliders-uk.com

01772 698222

- Option 1 - Sales (sales@sliders-uk.com)
- Option 2 - Accounts (accounts@sliders-uk.com)
- Option 3 - Purchasing (purchasing@sliders-uk.com)
- Option 4 - Part Requests, Aftersales & Technical (sevice@sliders-uk.com)
- Option 5 - Transport (transport@sliders-uk.com)



Brochures

All brochures are available to view and download at www.sliders-uk.com. If you require hard copies, please inform sales@sliders-uk.com and we will arrange for them to be sent on your next delivery.



Quotations and Ordering

Please send your requirements to sales@sliders-uk.com. A written description and/or drawing is suffice. However, we do recommend our customers use our enquiry forms. They clearly provide all available options, help avoid assumptions and aid us to provide a more reliable and efficient service.

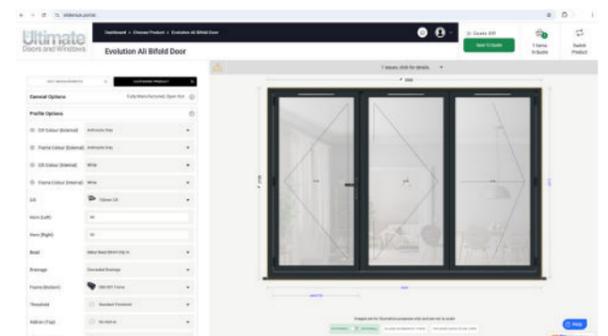
All enquiry forms are available on our website. Follow this [link to view and download](#). You can either complete the PDF (type in the blue boxes) or print, write and scan. Email your completed form to sales@sliders-uk.com.

Alternatively, you can use our on-line system Touch, to build your own quotation and place orders. You can even use Touch to generate and personalise your own quotations, including your own company details, logo and selling price!

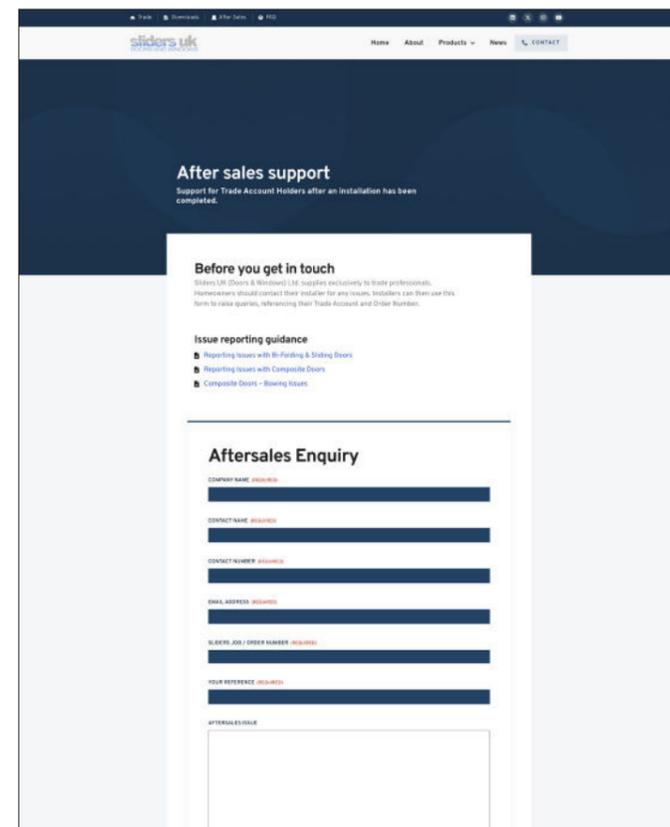
We aim to have all products on the Touch system.

If you have any questions or require assistance with the above, please call sales on 01772 698222 (option 1).

TOUCH



Part Requests and After Sales Assistance



Log a ticket request

Visit our website and click on 'After Sales' (top left), This will then lead you to the after sales support page.

The form is very self-explanatory and you will also find guidance and requirements for specific product issues. Complete each section and upload your supporting images. Once completed, click 'submit' and you will receive a ticket number. Keep record of this number and provide when in discussions with the service department.

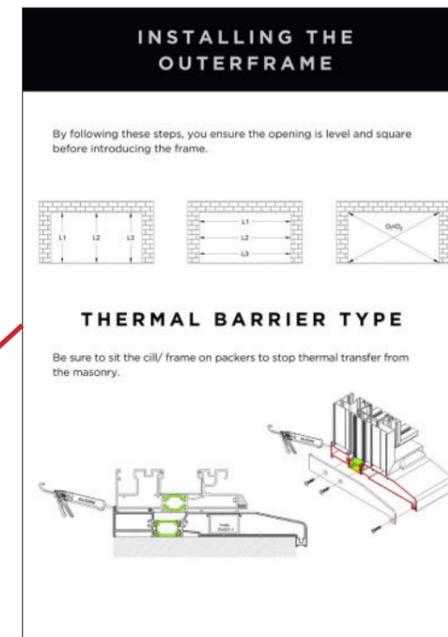
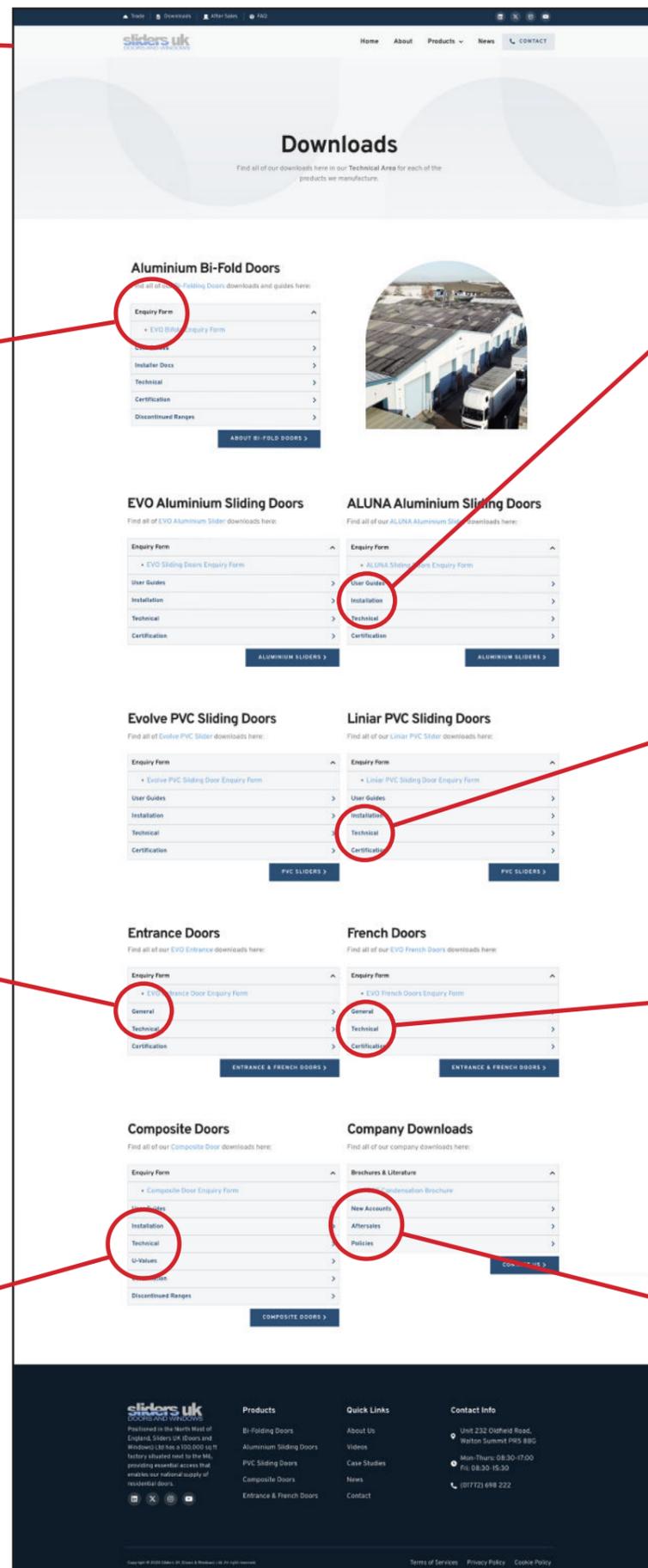
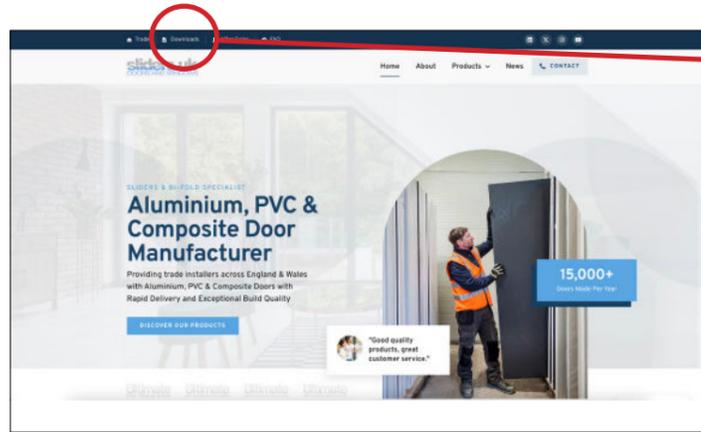
If the matter is urgent, please call our service team with your ticket number.

[Click here to log a ticket](#)

A Realm of Resources

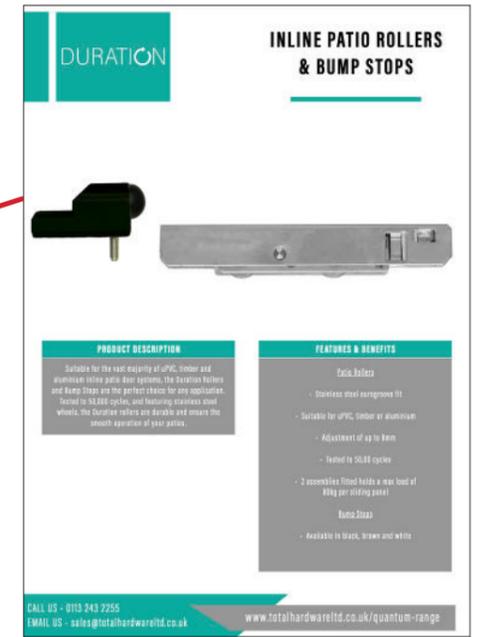
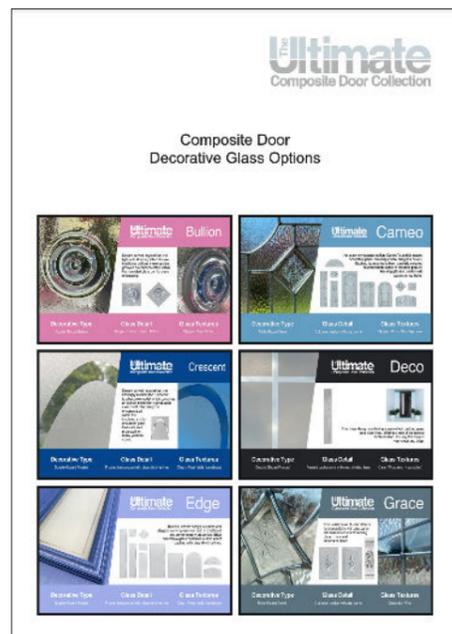
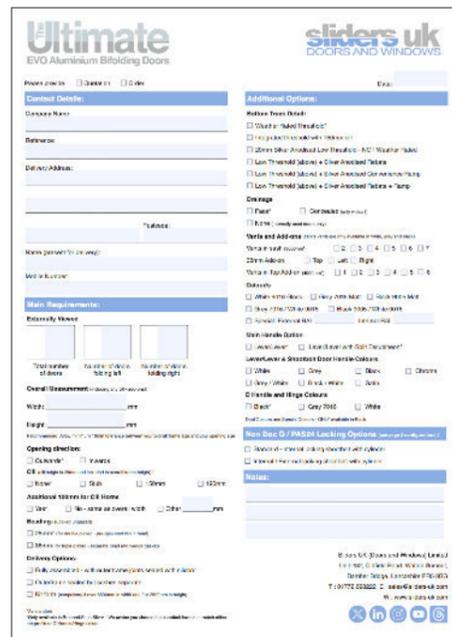
Click on the 'Downloads' on the top left hand side. This will take you to the main page and each product area.

www.sliders-uk.com



Each section holds useful product information, data sheets, wall charts, certification, installation guides, enquiry forms, plus much more!

It is not essential for you to use an enquiry form, a drawing or description is suffice. However, each form informs you of all available options and helps our team to quote accurately and efficiently.



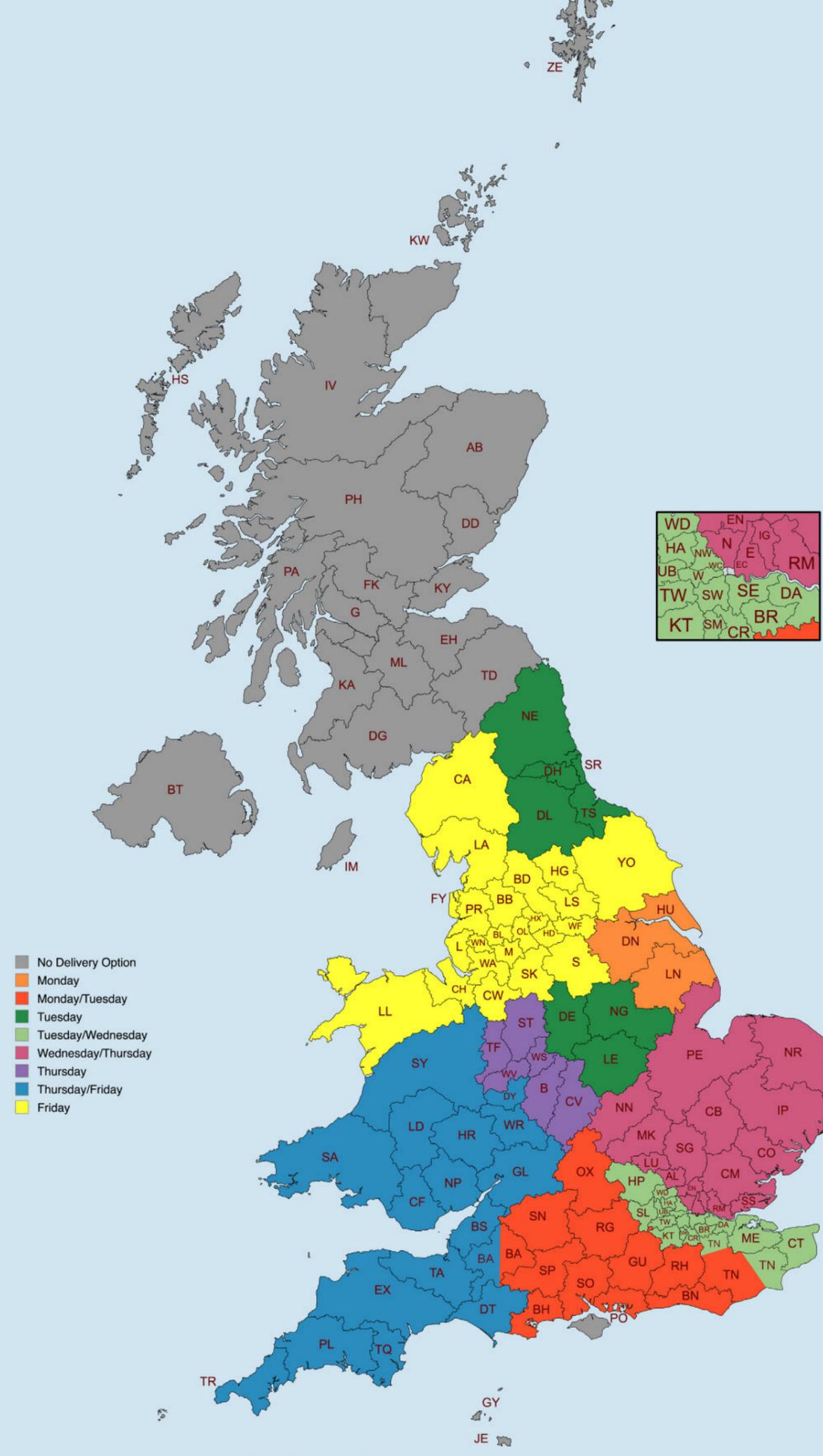
Delivery

Your order confirmation will provide you with a **provisional** delivery date. Once the routes for that week have been plotted (usually the week before we deliver), we will then email you with a confirmed delivery date.

Please note: if you are situated within the areas marked as a 2 day run, your delivery may arrive on the day after the order confirmation date, depending on the number of other drops en route to you. The map pictured right is a guide and may at times change.

If you wish to check when your drop is due, email transport@sliders-uk.com or call our office on **01772 698222** - option 5 for transport. Please make sure you have your order number (top right corner of order confirmation) to hand.

Please ensure you have sufficient staff on site to assist our driver to offload the doors and sign for the goods.



Follow us

You will find Sliders UK (Doors and Windows) Ltd on mutiple social media platforms. Follow us, and view our image gallery of our range, and keep up to date with new features and products.

Instagram
 theultimatedoorcollection
 580 posts 835 followers 785 following
 Sliders UK Doors & Windows
 Manufacturer of Aluminium Windows, Bifolding, Sliding, French & Composite Doors
 www.sliders-uk.com

LinkedIn
 Sliders UK Doors & Windows
 Bi-Fold Doors, Patio Doors, Composite Doors, and In-Line Patio Doors
 Wholesale Building Materials - Bamber Bridge, Lancashire - 213 followers - 51-200 employees

Facebook
 Sliders UK
 UK's leading manufacturer of Aluminium Windows, Bifolding, Sliding, Entrance, French & Composite Doors.
 1,877 following 2,340 followers

Useful Guides

The Sliders UK (Doors and Windows) Ltd YouTube page has numerous installation guides and 'how to' clips. Each one is designed to demonstrate essential practices and provide useful tips, helping the installer achieve a perfect fit with ease and long term customer satisfaction.

Sliders UK (Doors & Windows) Ltd
 @slidersUKLtd · 122 subscribers · 36 videos
 Sliders UK (Doors and Windows) Ltd is a specialist manufacturer of residential doors and windows.
 sliders-uk.com

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- How to install our SLIDING PATIO DOOR (5:56)
- Clip In Bead (1:26)
- Sliders UK: After Sales Tickets (2:16)
- The Ultimate Evo Aluminium Bi folding Doors (2:56)
- How to make a quotation (4:53)
- TOUCH: How to add a bar handle (0:38)
- TOUCH: How to add a percentage markup (0:43)
- The Ultimate Collection Composite Doors HD 1080p (1:28)
- APECS £5,000 Guarantee (1:26)
- TOUCH: How to make a quotation (1:13)
- The Ultimate Collection Composite - Website Intro (1:12)
- Sliders UK: Assess, adapt and overcome HD 1080p (0:55)
- SlidersUK Intro (0:55)
- The Ultimate Garden Room HD 1080p (0:39)
- Composite Door Installation Guide HD 1080p (12:33)
- Instagram Story Highlight: Comp Journey (3:12)
- Website & Technical Area HD 1080p (1:34)
- Composite Door Paint Plant HD 1080p (1:16)
- QR Labels: Installation Guides (1:21)
- Traditional Stable Door Installation Film Guide (10:29)
- Sliders UK: Back to Business (0:45)

