

Aftersales Images Required for Composite Doors

Please would you be able to provide the following images and information:

1. Slab size top (left to right)
2. Slab size bottom (left to right)
3. Frame size top
4. Frame size bottom
5. Measurement diagonally the apertures.
6. Full image of door externally open and closed
7. Full image of the door internally open and closed
8. Spirit level against frame

If the door was supplied before 2024, the machines have changed and the hinge prep maybe out slightly. Therefore, for the hinges to be correct, please can you provide the measurement of the top hinge prep, this should measure either 105mm or 110mm. These to be measured from the top of the slab to the top of the hinge.

Once these has been received, we can look into the issues you have mentioned. Please provide a full description of the issue, the Sliders UK job / order number, company name, your name and telephone number.

Send all images and information to service@sliders-uk.com

(Please see some examples below)



